

ACTIVITY 1 · CUSTOMER CARDS

The Counter Carousel

Run the same order with a new clerk each time. Open → answer → close → pay.

Teacher: cut along the dashed lines. Five customer cards.

1

CAFÉ

A small latte and a croissant

Paying by: **card** · Staying: **for here**

2

CAFÉ

An iced coffee

Paying by: **cash** · Taking it: **to go**

3

BAKERY

Two plain bagels

Paying by: **card** · Taking it: **to go**

4

JUICE BAR

A large orange juice

Paying by: **cash** · Staying: **for here**

5

CAFÉ

A green tea latte with oat milk

Paying by: **card** · Staying: **for here**

ACTIVITY 1 · CLERK STATION CARDS

Your Counter

Four stations, same menu. Ask the routine questions every time.

Teacher: cut along the dashed lines. Four identical clerk cards, one per station.

Clerk

STATION CARD

Latte	¥450
Iced coffee	¥400
Green tea latte	¥480
Croissant	¥250
Bagel (plain)	¥200 each
Orange juice (large)	¥500
Oat milk	+¥50

- Ask: **For here or to go?**
- Before payment: **Will that be all?**
- At the close: **Cash or card?**

Clerk

STATION CARD

Latte	¥450
Iced coffee	¥400
Green tea latte	¥480
Croissant	¥250
Bagel (plain)	¥200 each
Orange juice (large)	¥500
Oat milk	+¥50

- Ask: **For here or to go?**
- Before payment: **Will that be all?**
- At the close: **Cash or card?**

ACTIVITY 1 · CLERK STATION CARDS

Your Counter

Four stations, same menu. Ask the routine questions every time.

Teacher: cut along the dashed lines. Clerk cards 3 and 4.

Clerk

STATION CARD

Latte	¥450
Iced coffee	¥400
Green tea latte	¥480
Croissant	¥250
Bagel (plain)	¥200 each
Orange juice (large)	¥500
Oat milk	+¥50

- Ask: **For here or to go?**
- Before payment: **Will that be all?**
- At the close: **Cash or card?**

Clerk

STATION CARD

Latte	¥450
Iced coffee	¥400
Green tea latte	¥480
Croissant	¥250
Bagel (plain)	¥200 each
Orange juice (large)	¥500
Oat milk	+¥50

- Ask: **For here or to go?**
- Before payment: **Will that be all?**
- At the close: **Cash or card?**