

**TODAY'S PHRASE BANK**

# Target Language Reference

Keep this with you during the roleplays. 練習中はこの紙を手元に。

PHRASE	意味	EXAMPLE
<b>a mix-up</b>	手違い	<i>There's been a mix-up with my reservation.</i>
<b>I'm afraid...</b>	申し訳ないのですが...	<i>I'm afraid my room hasn't been cleaned yet.</i>
<b>Would it be possible to...?</b>	...することは可能でしょうか	<i>Would it be possible to change my seat?</i>
<b>to sort something out</b>	解決する／対応する	<i>Could you help me sort this out?</i>
<b>to look into it</b>	調べる／確認する	<i>Let me look into it and get back to you.</i>

**SENTENCE FRAMES** ・ 場面別に使える型

**1 · OPENING POLITELY**

Excuse me, there seems to be a problem with \_\_\_\_.

I'm afraid there's been a mix-up with \_\_\_\_.

Sorry to bother you, but \_\_\_\_.

**2 · ASKING FOR CLARIFICATION**

Could you tell me what my options are?

What would you suggest?

How long will it take to sort this out?

**3 · SUGGESTING AN ALTERNATIVE**

Would it be possible to \_\_\_\_ instead?

I'd rather \_\_\_\_, if that's an option.

Could we \_\_\_\_ instead?

**4 · CONFIRMING & CLOSING**

Just to confirm — you'll \_\_\_\_?

That sounds reasonable, thank you.

I appreciate your help with this.